

# Doc's Leak Detection – Inspection / Leak Detection Intake Call Questionnaire

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Prior to tech arriving the pool must be filled to operating level, cleaned, and clear. A good rule of thumb being can you see the screws on the main drain?

NOTE: A \$100.00 trip fee will apply if the pool is not filled to operating level, cleaned, and clear upon arrival.

## Client Profile

Name (Last, First): \_\_\_\_\_

Phone: \_\_\_\_\_

Email: \_\_\_\_\_

Service Address: \_\_\_\_\_

City / ZIP: \_\_\_\_\_

Notes: \_\_\_\_\_

## Property & Inspection Context

Is this for a real estate sale or insurance claim?  Yes  No

If for a sale, were disclosures provided by the seller?  Yes  No

Option period / deadline (if applicable):

\_\_\_\_\_

Approximate age of home / property:

\_\_\_\_\_

Who is the caller?  Buyer  Seller  Realtor  Other

Who will meet the technician: \_\_\_\_\_

Is the lot / home vacant?  Yes  No

Any known leaks or areas of concern:

\_\_\_\_\_

## Pool / Spa Details

Is the pool currently being maintained?  Yes  No

By sight, is it an average sized pool?  Yes  No

Is there an attached spa?  Yes  No

Is there a freestanding spa?  Yes  No

Are there any water features?  Yes  No

Was a home inspection performed?  Yes  No

Pool type:  In-ground  Above-ground  Unknown

Salt system?  Yes  No

### Access & Equipment

Will the technician have full access to all equipment (including inside the home if applicable)?  Yes  No

Are remote controls available for testing purposes?  Yes  No

### Gate / lock / code instructions:

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Pets on property?  Yes  No

Electrical power available at equipment pad?  Yes  No

Water level currently at normal operating height?  Yes  No

### How Did You Hear About Us?

Google  Facebook  Twitter  YouTube  Other

**Referral / Location:** \_\_\_\_\_

### Additional Notes

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